

Custom Workflow Development

Tailored automation built against partner-specific requirements. Automation aligned with unique business requirements.

Statement of Work

[ConnectWise Consulting Hourly](#)

Service Overview

The **Custom Workflow Development** helps organizations tailored automation built against partner-specific requirements. The engagement is designed to deliver automation aligned with unique business requirements. Consultants focus on requirements analysis, custom workflow development, testing, while ongoing managed services and support remains outside the engagement. The resulting deliverables provide a documented foundation for review, acceptance, and next steps.

Category	Details
Service	Custom Workflow Development
Service Description	Tailored automation built against partner-specific requirements.
Partner Outcome	Automation aligned with unique business requirements.
Deliverables	Custom-built workflow; design documents; deployment package.
In Scope	Requirements analysis, custom workflow development, testing.
Out of Scope	Ongoing managed services and support
Estimated Consulting Hours	40-120 hours.
SKU	CW-SA-ASIO-ASIO-SRVC-CSODPIIT
Pricing	\$11,000-\$34,000
Completion Criteria	Custom workflow accepted by stakeholders.
Required Inputs	Business requirements, architecture standards.
Prerequisites	Project sponsor and SMEs assigned.
Assumptions	Scope is approved before development.
Success Metrics	Business objectives achieved; stakeholder satisfaction.

What You Get

✓ Custom-built Workflow

Provides custom-built workflow as part of the agreed engagement deliverables.

✓ Design Documents

Includes design documents within the documented service scope.

✓ Deployment Package

Delivers deployment package to support the stated partner outcome.

✓ Service Deliverables

- Custom-built Workflow
- Design Documents
- Deployment Package
- Requirements Analysis, Custom Workflow Development, Testing

✓ Business Benefits

- Automation aligned with unique business requirements.
- Business objectives achieved.
- stakeholder satisfaction.
- Custom workflow accepted by stakeholders.
- Tailored automation built against partner-specific requirements.

Engagement Summary

The engagement is typically completed within **40-120 consulting hours** and concludes when **custom workflow accepted by stakeholders**. Success is measured by **business objectives achieved; stakeholder satisfaction**.

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