

Workflow Modernization

Refactor or improve existing workflows for efficiency, reliability, and scalability. Better performance, maintainability, and scalability.

Statement of Work

[ConnectWise Consulting Hourly](#)

Service Overview

The **Workflow Modernization** helps organizations refactor or improve existing workflows for efficiency, reliability, and scalability. The engagement is designed to deliver better performance, maintainability, and scalability. Consultants focus on workflow review, optimization, redesign, modernization, while new platform procurement, unrelated processes remains outside the engagement. The resulting deliverables provide a documented foundation for review, acceptance, and next steps.

Category	Details
Service	Workflow Modernization
Service Description	Refactor or improve existing workflows for efficiency, reliability, and scalability.
Partner Outcome	Better performance, maintainability, and scalability.
Deliverables	Assessment report; optimized workflow; migration plan.
In Scope	Workflow review, optimization, redesign, modernization.
Out of Scope	New platform procurement, unrelated processes.
Estimated Consulting Hours	16-40 hours.
SKU	CW-SA-ASIO-ASIO-SRVC-CSODPIIT
Pricing	\$4,500-\$11,000
Completion Criteria	Modernized workflow deployed successfully.
Required Inputs	Existing workflow documentation and access.
Prerequisites	Current workflow operational.
Assumptions	Existing workflow can be modified.
Success Metrics	Performance improvement; reduced failures.

What You Get

✓ **Assessment Report**

Provides assessment report as part of the agreed engagement deliverables.

✓ **Optimized Workflow**

Includes optimized workflow within the documented service scope.

✓ **Migration Plan**

Delivers migration plan to support the stated partner outcome.

✓ **Service Deliverables**

- Assessment Report
- Optimized Workflow
- Migration Plan
- Workflow Review, Optimization, Redesign, Modernization

✓ **Business Benefits**

- Better performance, maintainability, and scalability.
- Performance improvement.
- reduced failures.
- Modernized workflow deployed successfully.
- Refactor or improve existing workflows for efficiency, reliability, and scalability.

Engagement Summary

The engagement is typically completed within **16-40 consulting hours** and concludes when **modernized workflow deployed successfully**. Success is measured by **performance improvement; reduced failures**.

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Service scope may vary. Refer to the Statement of Work for complete details.