

ConnectWise RMM Agent Deployment Per-Site

Accelerate Site Readiness. Streamline Agent Rollout. Maximize RMM Adoption

Statement of Work

[ConnectWise RMM Agent Deployment Per-Site](#)

Service Overview

ConnectWise RMM™ Agent Deployment Per-Site empowers partners to get up and running faster with expert-guided site setup and agent rollout. Designed to remove technical barriers and accelerate operational readiness, this service gives you direct access to an Agent Deployment Specialist who ensures every site is configured correctly, consistently, and in alignment with industry best practices.

Whether you're onboarding your first site or scaling across multiple locations, ConnectWise makes deployment smooth, efficient, and strategically aligned to your business goals.

What You Get

Expert-Led Site Creation and Configuration

Your specialist partners with you to:

- Establish new sites following proven best practice standards
- Guide service selection and product options
- Build notification rules that keep your team informed and proactive
- Create the policies and packages each site needs to operate successfully

You get a site that is functional and configured for long-term success from day one.

Fast, Efficient Agent Deployment

Seamless rollout means faster visibility and faster value. Your Specialist will:

- Identify and recommend the optimal deployment strategy for your environment
- Build scripts within your existing RMM (when applicable) to streamline installation
- Execute the deployment plan and push agents to their targets
- Monitor progress and keep you informed with consistent updates

Result: Your agents get deployed quickly and correctly, so you can start managing and securing your endpoints without delay.

ConnectWise Responsibilities

Your dedicated Specialist ensures a smooth, proactive experience by:

- Managing the full deployment process end-to-end
- Hosting all sessions remotely for maximum convenience
- Providing post-session summaries plus clear homework and next steps
- Tracking issues, risks, and scope adjustments through the ConnectWise project ticket
- Keeping you informed with transparent, consistent communication

ConnectWise removes complexity so you can stay focused on delivering exceptional service.

Client Responsibilities

To ensure the fastest and most successful deployment, Clients must:

- Designate a primary project manager as the single point of contact
- Provide required environment access and documentation
- Supply site credentials and configuration preferences
- Ensure machines are online and accessible during deployment
- Review deployment progress with your Specialist
- Complete assigned homework so momentum stays strong

With your partnership, ConnectWise can deliver a smooth, on-schedule rollout.

Delivery Model

- **Delivery Type:** 100% Remote
- **Primary Resource:** Agent Deployment Specialist from ConnectWise
- **Included Artifacts:** Session summaries, ConnectWise University resources, homework assignments, deployment updates

CONTACT US



accountmanager@connectwise.com



home.connectwise.com



813.463.4700 Press 1 for Sales
and 1 for Account Management



UK Phone: +44 (0)203 817 6900
Ask for your Account Manager